

# EXHIBIT J

IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF TEXAS  
DALLAS DIVISION

CHARLENE CARTER )  
)  
) CIVIL ACTION NO.  
VS. ) 3:17-CV-02278-X  
)  
SOUTHWEST AIRLINES CO., AND )  
TRANSPORT WORKERS UNION OF )  
AMERICA, LOCAL 556 )

-----  
CONFIDENTIAL  
TWU LOCAL 556 30(b)(6)  
ORAL DEPOSITION OF  
BRANDON HILLHOUSE  
NOVEMBER 30, 2020  
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ANSWERS AND DEPOSITION OF BRANDON  
HILLHOUSE, produced as a witness at the instance of  
the Plaintiff, taken in the above-styled and  
-numbered cause on NOVEMBER 30, 2020, at 3:07 p.m.,  
before CHARIS M. HENDRICK, a Certified Shorthand  
Reporter in and for the State of Texas, witness  
located in Dallas, Texas, pursuant to the Federal  
Rules of Civil Procedure, the current emergency  
order regarding the COVID-19 State of Disaster, and  
the provisions stated on the record or attached  
hereto.

1 Q. Okay.

2 MR. GILLIAM: Can we go off the record  
3 real quick?

4 MR. GREENFIELD: Yes. Sure.

5 (Recess taken.)

6 Q. (By Mr. Gilliam) Okay. Mr. Hillhouse,  
7 does the grievance committee keep records of who  
8 turns in flight attendants?

9 A. No.

10 Q. Okay. All right. And, now, earlier, in  
11 -- I guess, discussing some of the numbers of  
12 social media cases, I think you -- you said that  
13 there were approximately 100 between 2019 and 2020  
14 or the present?

15 A. Correct.

16 Q. And that -- that increased by 61 from the  
17 prior period?

18 A. Prior period was around 39. The -- well,  
19 the 2017/2018 was 39. And then about 32, 2015 to  
20 '16. And around 18 cases from 2013 to '14.

21 Q. Okay. Do you know why the number of cases  
22 increased so much during that period?

23 A. That would probably be something you would  
24 ask the company about; I wouldn't know.

25 Q. Okay. Now, did the grievance committee